

# CUSTOMER REACTIVATION NOTICE



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**Implemented By:** Jim Noll

**Date:** 6/13/2008

**Component Product Title:** Venus (Balance) Laminate Door Overheads being **reactivated**

**Effective:** 5/1/08

**ECN: # 11187**

**Description of Change:** Due to various issues our vendor was experiencing with the Laminate doors on the Venus overheads, the Laminate door offering was temporarily discontinued from the standard OEI Venus Overhead offering in May of 2007.

KI/OEI has developed a new way of adhering the laminate to the plastic door core that has passed all environmental chamber and extended use testing.

The new style of Venus Laminate door OH will be as shown in the photos below. All paint color overheads using a Laminate door option will have the laminate sheet "framed" all the way around the perimeter of the door by a black plastic trim (see detail photo). This trim piece will prevent the possibility of the laminate peeling up along the edges, and also provides the same look all the way around the perimeter of the door. (Previously there was a black trim at the bottom & a smaller black trim at the top).

Note that in the new photos the Venus overhead is now also the 1-shelf style that eliminates the need for the middle stanchion support.

Old Style Laminate Doors



Old Style Laminate Doors



New Style Laminate Doors



New Style Laminate Doors



### Detail of New Style Laminate Door



**Action Required:** Customers may now begin ordering the Venus Laminate front overheads with all the OEI product lines they were available in before, using the same model numbers.

Encompass CAD has been reactivated so that the Venus Laminate door overheads may be placed on drawings.

If you do not regularly update your Encompass CAD™ please contact Sandra Welch at 920-406-3497 or Jeff Bohlman at 920-406-3302 for instructions on how to do so.

**Customer Notification:** UNICOR DC, Englewood & Coleman, all State customers.