



Product Bulletin

To: Valued Customer

From: Jay Steinbrecher
OEI Manufacturing Engineer

Date: 6/17/19

RE: Volante Recall

Our supplier recently advised us that in cooperation with the Consumer Product Safety Commission (CPSC), it is voluntarily recalling its Volante Sit Stand product sold or distributed during the period of October 1, 2016 and February 15, 2019. Our records indicate that you purchased one or more potentially affected Volante workstations. The workstation can malfunction, causing the gas cylinders to separate. There have been two incidents reported which resulted in property damage. No injuries were sustained.

When used within the product's specifications and intended purpose, there is no indication that the product will malfunction.

First, with respect to you who purchased affected products, our supplier has arranged for a qualified technician to replace the cylinders at your location at no cost to you or your customer -- estimated to take about 30 minutes per desk.

Stericycle, an independent firm will be sending out notifications on scheduling field fixes for all Volante units. Stericycle will implement the in-field corrective action, including the cylinder exchange and installation at the end user's location.

Unfortunately we are unaware of your clients, it will be your responsibility to contact your clients and set up a field fix.

If you have further questions, please contact Jay Steinbrecher.

Thank you,

Jay Steinbrecher
Jay.steinbrecher@oei-inc.com
(920)-406-3561